

Awestruck Dental LLC Terms & Conditions

How to Return an Item

Please contact Customer Service by phone 888-400-7953 or by email at info@awestruckdental.com before returning an item. Your item must be in its original, unused condition to be returned, unless there is a manufacturer defect. You must return the item within (30) days of your purchase.

Instructions specific to returning an item are below:

1. Email info@awestruckdental.com to request a refund and we will assign you a tracking #.
2. Mail your returned item to:
Awestruck Dental LLC Returns Department
Tracking #
620 Mountain Village Blvd., Suite 2C
Mountain Village, CO 81435
3. Include in your package a signed letter stating the reason for your return and the original receipt.

Return Exceptions

Opened items cannot be returned unless there is a manufacturer defect. In the case of a manufacturer defect, please contact Customer Service by phone at 888.400.7953 or by email at info@awestruckdental.com

Restocking Fee

All items are subject to a \$5.00 restocking fee, and this will be deducted from your refund with the exception of a manufacturer's defect. We also do not refund the original shipping and handling that you paid on the order unless the return is the result of a manufacturer defect.

Exchanges/Replacements

In the case of a manufacturer defect, we will provide free replacement units.